



Reporting **Cyberbullying**

Making a formal complaint to the eSafety Commissioner

Making a complaint to the eSafety Commissioner is split into two categories:

1. Under 18 year olds – make a cyberbullying complaint
2. 18 years or older – make a cyber-abuse complaint

A child can directly report cyberbullying to the eSafety Commissioner OR an adult may report on the minor's behalf

What to expect when making a complaint on behalf of a minor

Adults who make a complaint on behalf of a minor will be asked a series of questions:

- Their assessment on the child's welfare
- What type of further support the adult would like regarding information around cyberbullying and working with the school
- Their permission to be contacted, if required
- Where the harm is occurring (which online devices and/or platforms)
- If they have been able to capture evidence (by providing it)
- Contact details of reporter and identification of the child

Reporting Cyberbullying and Cyber-abuse to the eSafety Commissioner

STEP 1 - Collect evidence, where possible.

STEP 2 - Report the abuse to the platform it occurred.
After 48 hours, if abuse is still occurring and/or has not been removed from the platform, then formal action can be taken

STEP 3 - Make a complaint via the eSafety Reporting Portal, providing evidence and contact details

www.esafety.gov.au/report/cyberbullying

Remember, safety first

If you feel the child is in danger
CALL TRIPLE 000

For all other reports -
continue to the eSafety
Reporting Portal



Knowing how to report cyberbullying is only the beginning!

If you are interested in learning more about cyberbullying behaviour, warning signs, how to start a conversation, how to increase your security and privacy setting to help support your ability to report cyberbullying, the free Parentline training is available. It takes approximately an hour and is designed to be easily accessed from your mobile device or tablet. Click [HERE](#) to begin.

Service funded by



**Queensland
Government**

parentline.com.au/cyberbullying

[CLICK HERE TO BEGIN](#)